**Sonar Education Ltd Terms and Conditions**

Version 1.3: May 2019

1. **General**
   1. These are the terms and conditions applicable to the purchase of courses from Sonar Education Ltd.
   2. Please read these terms carefully before you purchase courses from us. These terms provide important information about Sonar Education Ltd and how we make our courses available to you.
   3. These terms and conditions constitute a legally binding agreement between you and Sonar Education Ltd.
   4. By using our website and/or purchasing our courses you are expressing your understanding and acceptance of these terms and conditions. You must be aged 18 years or over in order to do this.
2. **Who we are and how to contact us**
   1. Sonar Education Ltd is a specialist provider of exam preparation courses for accountancy qualifications.
   2. Sonar Education Ltd is a company registered in England and Wales (company number XXXXXXXX). The company’s registered office is Huntingdon Works, Huntingdon Road, London N2 9DX.
   3. You can contact us via email on [info@sonareducation.com](mailto:info@sonareducation.com).
   4. Should we need to contact you we will do so via the email address you provided to us when you purchased your course(s) or by telephone if you have provided us with a contact number.
   5. It is your responsibility to ensure that the information you provide to us is complete, accurate and current.
3. **Purchasing our courses**
   1. Our courses may be purchased online though our partner website <https://sonar.rogoserver.com/Shop>.
   2. Payment must be made in full at the time of purchase using a debit or credit card as specified in the Shop.
   3. Once your payment has been accepted you will receive confirmation of your purchase and you will be provided with log-in details for your course(s) within 24 hours.
   4. If we are unable to accept your purchase for any reason we will inform you of this.
   5. All discounts and special offers are mutually exclusive. Only one offer can be applied per transaction.
   6. By purchasing our courses on line you are formally accepting these terms and conditions.
   7. We reserve the right to refuse purchases and to terminate access to our courses once the access period has expired.
4. **Making changes to your purchase**
   1. If you wish to make changes to your purchase, please contact us as soon as possible.
   2. You will not be able to make any changes to your purchase once you have accessed the course.
   3. We may charge an administration fee for processing changes made after the initial purchase.
5. **Changes to our courses**
   1. From time to time it may be necessary for us to make changes to our courses to reflect:

* Changes to the relevant syllabus;
* Updates to relevant professional standards; and/or
* Compliance with UK professional education sector practice and guidance.
  1. In addition, we may make changes to correct errors or to improve clarity in response to feedback received from users.

1. **Technology and access**
   1. In order to access our courses you will need the following:

* Desktop PC or a laptop computer (our courses are not suitable for mobiles or tablets as these do not replicate the real exam experience); and
* A reliable broadband connection.
  1. It is your responsibility to ensure that you have access to a suitable device that is compatible with the minimum specification requirement.
  2. Our courses are accessible for a period of two months from the date of purchase. You will be permitted two attempts at each mock exam for the course purchased.
  3. Courses are not transferrable, and you are responsible for ensuring that your log-in details are kept secure at all times. Access to your course may be terminated if you fail to adhere to these conditions.
  4. We undertake to provide our courses to the best of our ability, using reasonable skill and care.
  5. We are not responsible for any delays, interruptions, delivery failures, or any other loss or damage resulting from the transfer of data over communications networks and facilities, including the internet.
  6. By agreeing to these terms and conditions you acknowledge that delivery of our courses may be subject to limitations, delays and other problems inherent in the use of such communications facilities.

1. **Intellectual property**
   1. All intellectual property rights in the materials is owned by Sonar Education Ltd. Any unauthorised duplication, publication or distribution is strictly prohibited.
   2. Access to our courses is provided for your personal use only, for private study and preparation for external examinations.
2. **Liability**
   1. Our liability is limited to the value of monies received for the purchase of the course(s).
   2. We are not liable for any consequential or indirect loss, howsoever arising.
   3. When you visit the Sonar Education Ltd website or send emails to us, you are communicating with us electronically and are giving us consent to contact you electronically.
   4. Any communications by electronic means satisfy any legal requirements that communications should be in writing.